

Recommended Cleaners

Properly maintained floors are the key to ensuring long-term flooring performance and customer satisfaction. Keep your wooden floor in shape with these specially developed wood floor care products:

TarkoClean (formerly Bioclean) is an efficient cleaner for all types of hard floors and very economical in use. TarkoClean is used for daily cleaning and is suitable for both domestic and commercial use. Its use is highly recommended over everyday floor cleaners.



TarkoClean is extremely effective against dirt and yet very gentle on the surface layer of the floor. TarkoClean has unique wetting properties and soil release properties that were previously considered impossible to achieve without adding petroleum-based solvents.

TarkoClean is free from organic solvents, colouring agents and phosphates; it is biodegradable and gentle on the skin. For stains

Stain Type	Remove Using
Fruit, berries, fruit drink, soft drink, coffee, tea, milk, wine, beer	TarkoClean
Chocolate, fat, grease, oil, shoe polish, scuff marks, tar, asphalt	White Spirits
Inks, dyes, lipstick	Methylated spirits
Urine	TarkoClean
Blood	Cold water

Refresher - Use Refresher periodically to revive your floor. Refresher cleans, protects and reinforces the varnished surface of your wooden floor and re-establishes its original sheen.

Refresher contains microscopic varnish pigments that will reinforce varnished surfaces and remove thin scratches. The treatment re-establishes the original gloss and shine of the floor and gives a completely new appearance.



If you so wish you can also apply Refresher on newly installed wooden floors as the product penetrates the joints between the boards and provides a certain amount of moisture sealing.

The treatment is simple, quick and involves no expensive preparations or cleaning. Simply vacuum or dry mop the floor and then apply Refresher with a mop, pad or the like. Unlike normal polishes, Refresher contains no wax to make the floor slippery and this also means that the treatment can be repeated frequently without building up thick layers.

It can also be wet mopped or cleaned with TarkoClean between each treatment without dissolving the Refresher.

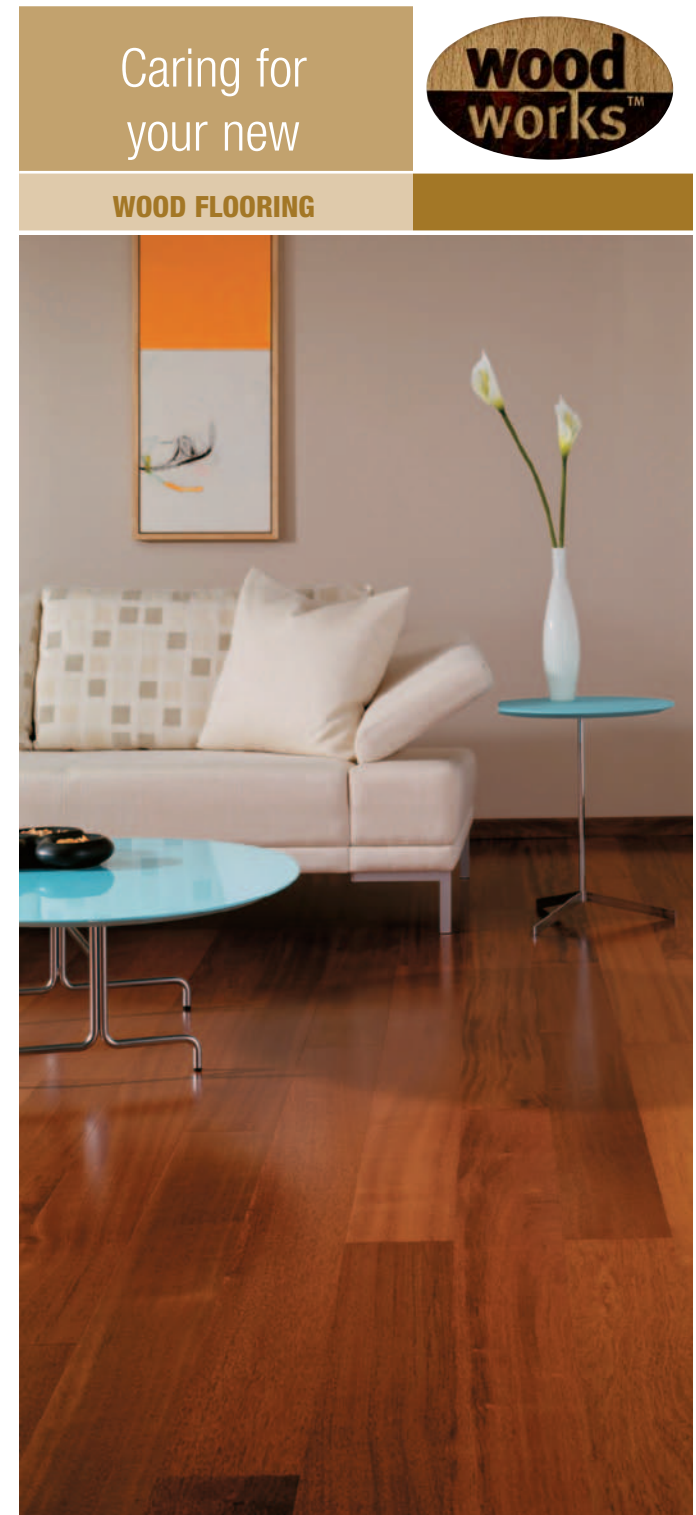


Pre-finished Wood Flooring

www.woodflooring.co.nz

Distributed exclusively in New Zealand by Jacobsen Creative Surfaces Limited and available only through approved stockists.

Your nearest stockist



Caring for
your new



WOOD FLOORING

Dear Customer

Congratulations on purchasing a quality WoodWorks wood floor.

We are eager to ensure that you are satisfied with its appearance now and that it retains its good looks for many years.

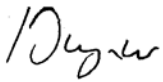
Within this brochure are full instructions on how to maintain your floor and make cleaning easy. The instructions are worth reading thoroughly because they do contain many helpful tips we have learnt over the years which will avoid most common complaints.

Your floor will last for years with regular maintenance and a little tender loving care. Our recommended cleaners have been specially developed for wood floors and produce amazing results compared to everyday floor cleaners.

Your comprehensive ten year guarantee is also contained within (don't forget to fill out your purchase details below). If for any reason you are not satisfied with your WoodWorks wood floor, please do not hesitate to call the retailer whom you purchased the floor from.

Our WoodWorks stockists are experts in wood floors and will be able to resolve any cleaning or floor performance issues without any fuss.

Yours faithfully



Ian Deynzer
General Manager
WoodWorks

Purchaser

Stockist

Reference

Purchase Date

/ /

Floor Care Instructions

After initial installation

The floor should not be walked on, cleaned or treated with any cleaning products, or covered with mats until at least 24 hours after installation.

A slight colour change immediately after installation is usual. The change is more pronounced in some timbers such as Cherry. After about a month the change will cease.

Preventative Care

The use of doormats at all entrance points is highly recommended to reduce the amount of grit and abrasive particles from shoes.

All timber will fade when directly exposed to harsh light and ultraviolet rays. The use of drapes or other systems to protect the floor from excessive sunlight is essential.

The use of wide-based plastic furniture protectors is also highly recommended to prevent scratching and indentation from furniture legs. Never drag the furniture.

It is good practice to regularly move the furniture and rugs around so that all parts of the floor are equally exposed to sunlight to maintain the uniformity of the floor.

Never use a mat with a latex or rubber backing because these will stain the floor.

Regular cleaning and the timely removal of abrasive dirt and stains greatly reduces the amount of cleaning required and prolongs the appearance and life of your wood floor.

Cleaning recommendations

Dry or damp mop the floor weekly or more often depending on the amount of dirt and foot traffic.

A clean mop, warm water and a neutral pH detergent are all that is required; for best results use TarkoClean. Ring out the mop as dry as possible. Disperse the dampness evenly and let the floor dry naturally for half an hour.

Never wet mop the floor or allow pools of water to sit for any length of time. Do not allow water to stand on the joints for long periods of time either. Do not steam clean or steam mop your floor.

Vacuum cleaning and sweeping are helpful for removing dust and dirt prior to mopping, cleaning up accidents and for places where the mop can't reach.

Avoid using waxes and polishes which leave residues attracting more dirt.

Mop up any spillages and treat stains immediately using an appropriate cleaning solution.

Use Refresher periodically to revive your floor every 6-12 months in a domestic setting. Heavy traffic areas such as restaurants and retail premises may require monthly treatment whereas moderate use areas such as offices will require treatment every 3-6 months.

After 6-8 applications of Refresher, the floor may need stripping using water with 5% ammonia added, then reapplication of Refresher.

Contact your WoodWorks stockist if you have any issues with floor maintenance.



Warranty

The manufacturer warrants that this wood flooring will not require replacement due to normal wear and tear or structural defects for a period of ten (10) years from the date of installation when specified, installed and maintained in accordance with the manufacturer's recommendations, and subject to the following terms and conditions:

This warranty is only valid for the original purchaser in a domestic setting. It does not cover damage caused by:

- Poor installation, irregularities or movements in the sub-floor
- Improper or infrequent cleaning, or improper cleaning agents or methods
- Inadequate protection to prevent the ingress of dirt from external sources
- Intense point loading pressure, such as stiletto heels or unprotected furniture (the use of plastic furniture protectors is highly recommended)
- Abnormal use or damage from dragging furniture, pet claws, sharp objects, burns, or other such accidents
- Indelible staining from tar, grease, dyes, waxes, inks, etc
- Marks left by the use of rubber mats or rubber protectors
- Exposure to excessive sunlight, temperature, moisture or humidity

Being a natural product, there will be minor imperfections, and grain and colour variations in every wood floor which is considered to be a feature, not a defect. Timber will fade when directly exposed to harsh light and ultraviolet rays. Use drapes or other systems to protect the floor from excessive sunlight. A slight colour change immediately after installation is usual.

Any claims under this warranty must be made in writing within the guarantee period and be accompanied by proof of purchase and evidence of the fault. Any such claims will be paid on a pro-rata basis taking into account the number of years of satisfactory product performance.

The distributor's obligations under this warranty are limited to repairing, replacing or refunding any product which in their opinion are defective. The distributor shall not be liable for any installation costs, special, incidental, indirect or consequential loss or damage which may result from or relate to any claim.

For more information about installation, maintenance and warranty, visit our website

www.woodflooring.co.nz



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